

# ComSouth

Dear Valued ComSouth Cable TV Customer,

ComSouth is upgrading its analog Expanded Basic Cable TV signal to digital! Digital technology has become an important part of our lives; it improves the ways today's technology can be harnessed and used effectively. We think cable television should no different. In fact, we began a progression to all digital three years ago when we began offering our all digital/HD channel lineup our Kudzu Whole Home DVR product. Now ComSouth will be improving your video signal quality while also freeing up valuable bandwidth to provide you other improved services in the future.

Since June of 2009, full-power television stations nationwide have been required to broadcast exclusively in a digital format, which required people receiving antenna service to have either a television with a digital tuner or a digital converter box. ComSouth did not require its customers without set-top receivers to make any changes at that time and continued to provide Expanded Basic cable channels without any extra equipment. Now it has become essential for ComSouth to upgrade our Expanded Basic channel line up to a digital signal in order to offer even faster Internet speeds, to deliver improved video signal quality, and to make adjustments or additions to our video service offerings.

ComSouth will still offer the same video programming content; however, ***all televisions connected to our cable system will need to have one of the following in order to receive our Expanded Basic level of service as of April 17th, 2017:***

- ComSouth DTA converter box                      or                      (B) ComSouth cable TV set-top box

Soon you will receive more detailed information regarding this transition and how you can attain the DTA converter boxes you need before the conversion date. We thank you for your business. If you have any questions prior to our next correspondence, please feel free to contact us at 478-224-4001. We look forward to upgrading your video service experience soon!

Sincerely,  
ComSouth