

## In Shop: Flat Rates

- **Diagnostic:** Diagnose problem and give estimate. **\$45**
- **Diagnostic Plus:** Diagnose problem, Spyware and virus Removal, Antivirus Checkup. **\$99**
- **Advanced Diagnostic:** Backup Data, Reload OS, Load Drivers, Antivirus Checkup. **\$140**
- **Expedite Service:** Backup Data, Reload OS (48 Hour Turnaround Time), Load Drivers, Antivirus Checkup, Restore Data, Computer and Hardware Repair (Labor Only). **\$70 per hour**
- **Pickup/Delivery Fee:** For customers who need someone to pick up their units - great for elderly or special needs clients. **\$25 each way**
- **Phone Support Charges:**  
\$25 for first 15 minutes, \$50 after 30 minutes, waived if customer brings in for service. **\$25/\$50**
- **Smart Phone Email Setup:**  
Flat rate for this service **\$25**

## On Site: Per Hour

- **On Site Standard:** Each service will be charged at a minimum of 1 and 1/2 hours for each trip, then billed on the half hour thereafter, plus travel time and mileage. Travel time to site is included in initial charge. **\$85 per hour**

## Prepaid Hours:

- **Annual Service:** Specialized services available at competitive prices. **Hourly Rates**
- \* **Specialists in but not limited to Microsoft Operating Systems and products.**

REMOTE SUPPORT PRICING AVAILABLE.



Neighbors  
serving Neighbors

Cochran: 271-4001 Perry: 224-4001  
Fort Valley: 825-3626 Pinehurst: 390-4001  
Hawkinsville: 783-4001 Unadilla: 355-4001

# ComSouth



## ComSouth Computer Services

The Glitch Guys of ComSouth offer a full line-up of services for local businesses, including:

- General computing and IT consulting
- Setup and support services for:
  - Remote Access • Applications
  - Router Configuration • Databases
  - Backup Systems • Wireless access VPNs
  - Much More!
- Server/client/network setup and management
- Computer and Hardware repairs
- Mobile wireless repairs
- Telecommuter services

### You'll also have access to these benefits:

**"Live" Service** – Instead of leaving messages on an answering machine, speak with a customer service representative in person.

**Convenient Drop-off** – Drop off equipment at one of our convenient offices and explain your problem in person.

**After Hours Call Center** – ComSouth's after-hours Call Center can take requests for service 24 hours a day, 7 days a week, 365 days a year.

**Unified Billing** – Receive one monthly bill for Internet access, computer support, phone and cable TV - and you can pay online.

**Data Storage** – Back up data offsite including but not limited to documents and pictures.

**Data Recovery** – Recover data from damaged, failed, corrupted or inaccessible secondary storage media when it cannot be accessed normally.

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