

In Shop: Flat Rates

- **Diagnostic:** Diagnose problem and give estimate. **\$45**
- **Diagnostic Plus:** Diagnose problem, Spyware and virus Removal, Antivirus Checkup. **\$99**
- **Advanced Diagnostic:** Backup Data, Reload OS, Load Drivers, Antivirus Checkup. **\$140**
- **Expedite Service:** Backup Data, Reload OS (48 Hour Turnaround Time), Load Drivers, Antivirus Checkup, Restore Data, Computer and Hardware Repair (Labor Only). **\$70 per hour**
- **Pickup/Delivery Fee:** For customers who need someone to pick up their units - great for elderly or special needs clients. **\$25 each way**
- **Phone Support Charges:**
\$25 for first 15 minutes, \$50 after 30 minutes, waived if customer brings in for service. **\$25/\$50**
- **Smart Phone Email Setup:**
Flat rate for this service **\$25**

On Site: Per Hour

- **On Site Standard:** Each service will be charged at a minimum of 1 and 1/2 hours for each trip, then billed on the half hour thereafter, plus travel time and mileage. Travel time to site is included in initial charge. **\$85 per hour**

Prepaid Hours:

- **Annual Service:** Specialized services available at competitive prices. **Hourly Rates**
- * **Specialists in but not limited to Microsoft Operating Systems and products.**

REMOTE SUPPORT PRICING AVAILABLE.



Neighbors
serving Neighbors

Cochran: 271-4001 Perry: 224-4001
Fort Valley: 825-3626 Pinehurst: 390-4001
Hawkinsville: 783-4001 Unadilla: 355-4001

ComSouth



ComSouth Computer Services

The Glitch Guys of ComSouth offer a full line-up of services for local businesses, including:

- General computing and IT consulting
- Setup and support services for:
 - Remote Access • Applications
 - Router Configuration • Databases
 - Backup Systems • Wireless access VPNs
 - Much More!
- Server/client/network setup and management
- Computer and Hardware repairs
- Mobile wireless repairs
- Telecommuter services

You'll also have access to these benefits:

"Live" Service – Instead of leaving messages on an answering machine, speak with a customer service representative in person.

Convenient Drop-off – Drop off equipment at one of our convenient offices and explain your problem in person.

After Hours Call Center – ComSouth's after-hours Call Center can take requests for service 24 hours a day, 7 days a week, 365 days a year.

Unified Billing – Receive one monthly bill for Internet access, computer support, phone and cable TV - and you can pay online.

Data Storage – Back up data offsite including but not limited to documents and pictures.

Data Recovery – Recover data from damaged, failed, corrupted or inaccessible secondary storage media when it cannot be accessed normally.

Cochran:	271-4001	Perry:	224-4001
Fort Valley:	825-3626	Pinehurst:	390-4001
Hawkinsville:	783-4001	Unadilla:	355-4001

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